

Developing Cultural Intelligence Workshop

Toronto, Ontario
Thursday, May 9, 2019

This workshop is ideal for international educators in the K-12, post-secondary and language school sectors. It will help participants to effectively work across cultures with students, parents and agents.

Learning Objectives:

- Increase self-awareness of the role of culture in one's leadership
- Learn how to grow cultural intelligence in self and others
- Improve effectiveness working with diverse team members and clients

About the Facilitator:

Malvina Rapko is the founder and Chief Cultural Officer of Cultural Bridges Inc. She is the former Recruitment Manager and Homestay Coordinator of the Saskatoon International High School Program.

Preliminary Agenda:

Length	Time	Focus
30	9:00 - 9:30	Intro: Culture Matters Why Cultural Intelligence (CQ) is needed: Identifying challenges
45	9:30 - 10:15	Mapping Cultural Differences Distribute reports; Teach 7 cultural values; Mapping the group
15	10:15 – 10:30	Cultural Intelligence: What is it and Why it Matters
15	10:30 – 10:45	Break
30	10:45 – 11:15	Applying and Improving CQ CQ Drive How to motivate people to improve cross-cultural skills
45	11:15 – 12:00	CQ Knowledge How to identify what information is most relevant
60	12:00 – 1:00	Lunch
45	1:00 – 1:45	CQ Strategy Learning to be more aware; planning accordingly
30	1:45 – 2:15	CQ Action Decision-making tree for when to adapt/how
15	2:15 – 2:30	Break
60	2:30 – 3:30	Case Study
60	3:30 – 4:30	Next Steps Personal development plan