

Homestay Manager Professional Development Workshop

Boston, Friday, April 27, 2018

Agenda

Assumption College, Bachson Academy Office
26 Old English Way, Worcester, MA 01609

Facilitator: Doug Ronson, ESQ Educational Services

- | | |
|------------------|---|
| 9 am | Welcome and Introductions |
| 9:15 am–10:15 am | Sales 101: Using Sales Techniques to Recruit Outstanding Hosts |
| 10:15-10:30 am | Coffee |
| 10:30 am–noon | Improving Intercultural Communications
Madeleine Golda of Edu-Boston |
| Noon-1 pm | Lunch and Networking |
| 1 pm-2 pm | Best Practices in Student Orientation |
| 2 pm-3pm | Protocols for Moving a Student or Sending Them Home |
| 3 pm-4 pm | Case Studies of Challenging Homestay Situations |
| 4 pm-4:15 pm | Key Takeaways and Wrap-up |